

Advance notice to all ROAD ANGEL Gem or Gem+/Deluxe users.

We are planning to roll out and release our latest firmware update on the 28th of August 2018.

Road Angel Gem Firmware Version **2.6.0.0605**

Firmware Release Notes:

We are delighted to now release the brand new and up to date firmware for the **Road Angel Gem/Gem+Deluxe series**. It will feature the Very latest copy of the UK R.S.L ***Road Speed Library***

We know this has been highly anticipated and we are very sorry for the delay in not releasing it any sooner. This is because in December 2017 Microsoft released a windows 10 update which has caused issues for our devices when using the Windows 10 OS. This is an issue which has affected many different types of gadgets.

If you are using the **MAC** updater, your device will update normally.

Have a Read about it here: https://answers.microsoft.com/en-us/windows/forum/windows_10-hardware/rndis-usb-driver-causing-bsod-on-windows-10-fall/b8420302-978c-4d7d-b5f6-2158174bf993

We have now decided to release this to our **Gem** users so they are not missing out on important data for their devices.

Please be advised due to this **Windows 10 Update**, when trying to update using Windows 10 it ,may fail and crash up to 7/10 times so please make sure you are not running other programs when you attempt this update. Once the update has been applied this will fix the issue enabling no further issues for further firmware releases to be applied to your device.

It will change your Device Driver name from RNDIS Gadget > **IBM USB Remote NDIS Gadget**

New Software Features

- New Road Speed Library from HERE – **July 2018**.
- Intelligent Mute no longer affect Red Light Camera Alerts
- Power Management Cycle has been changed
- Changeover of Network Adapter Name - New USB RNDIS code to Combat Windows 10 Issue
- Revised Accelerometer algorithm to improve “shake to wake”
- Write RAG DB data to disk
- Disabling Speed Announcements for Red Light Camera alerts.
- Reliability Fixes

If you struggle in this process we can provide this service to you for a small charge of **£20**. Alternatively we are offering you **40%** off the RRP on the new Road Angel **PURE**.

(**Limited time only...NB: Please return your device using our online [returns form](#))

As our roads become busier, more congested and more regulated, staying alert to road and traffic conditions is a challenge to everyone. Even the most conscientious driver can have a momentary lapse of concentration that could easily lead to an accident or a fine and points.

ROAD ANGEL Gem or Gem+ is specially designed to be a simple-to-use addition to any vehicle, to alert and warn you in advance of known danger areas. In the comprehensive ROAD ANGEL Gem+ database, which is automatically updated whilst you drive, including Police, Local Authority and Department for Transport designated danger spots, covering safety camera locations, accident blackspots, safety camera vans, and red light cameras

Using the latest Global Positioning System (GPS) technology, ROAD ANGEL Gem or Gem+/Deluxe compares your position with the known danger spot locations and gives you an audible and visual warning as you approach them. An accurate GPS speedometer in the display gives you time to adjust your driving to the approaching danger.

With over 250,000 miles of road around the UK, knowing the speed limit is often guesswork. Gem+ also has an on-board database of road speed limits, so you will know what the speed limit is, at a glance. Join other ROAD ANGEL Gem or Gem+/Deluxe users in guarding your life, livelihood and driving licence.

The safety of you and your passengers is our prime consideration, and we trust that for all the miles you drive, The ROAD ANGEL Gem or Gem+/Deluxe will continue to enhance the safety and enjoyment of your journey.

We are pleased to have you as a valued customer and hope you will be delighted with this new firmware and updated Road Speed Library. Having listened to our customers we think the new features will make this product your perfect driving companion.

Thank you for choosing ROAD ANGEL.

Drive Safe and Happy Motoring...

Instructions for update:

- Download the Road Angel Gem Update Software at <https://www.roadangelgroup.com/support>
- Once downloaded, please run the executable file and follow the on-screen prompts to install the software.
- Once installed, please open the updater program & plug your Road Angel Gem into the PC via USB*.
- This is the point at which your computer may shutdown up to 7/10 attempts.
- If your computer crashes, simply reboot and try again.
- Once you establish connection with the computer and Road Angel Updater, your device should display “connected to PC, OK to unplug”
- If your device is not running the latest version of firmware, the ‘Update Status’ button will show as ‘Requires Updating’ – please click on the ‘Update Now’ button to start updating.
- Your device will proceed to update, running through ‘Step 1’ and then ‘Step 2’ – once completed, the ‘Update Status’ should now show as ‘Up to Date’.
- Unplug your device from the PC as it should now be up to date and ready to use.